

Arroyo Grande United Methodist Children's Center

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AGUMCC Fall Survey Results 2016

The Family Survey for Fall of 2016 results are in. 100% of the families surveyed felt that their child was well cared for and that our program promotes their child's learning and development. 78 % of the families were "Very Satisfied" and 20% were "Satisfied". According to the survey, 90% chose us for our low child to teacher ratio and because of the environments both inside and outside.

Comments the families wrote on how the program is meeting their family's needs. "I am absolutely thrilled that my daughter is enrolled here. I wouldn't want her anywhere else." "All of the staff is very kind and it is evident that they generally care for the children." "We love the program." "The environment of the classrooms are perfect." "We have been very pleased with our child's response to the environment. It obvious the teacher enjoy working with the children, which is most important." "We are really grateful we found AGUMCC for preschool. From the Pony Pictures to Family Fun Day and learning through play, I am confident there is not a better preschool for our kiddo."

95% of the families that turned in the survey, participated in Parent/Teacher Conferences. Of that group 100% found the conferences to be informative and learned how their child was growing and developing. 95% also set goals for their child.

When asked how we could improve our program the families said, "Add information in the Family Handbook outlining the parent volunteer expectations to try to increase parent involvement." "A personalized overview for a preschooler's week to report if it was happy or challenging." "Provide more feedback when incidents occur between classmates. That's what was nice about the toddler program specifically when an incident occurs whether good or bad. "It can be awkward and feeling not fully integrated in the program because of part time enrollment." "It's hard to sometimes communicate with teachers when you do late pick up, a note from the teacher would be helpful."

Parent involvement is the key to our program's success. Through parent participation we build a strong community. Our program offers something almost monthly for the families. These activities provide opportunities for families to support the needs of the classroom and provide opportunities for families to build connections with one another. 85% of those who have completed this survey said that they have been a classroom helper by taking home the laundry, making playdough, or doing a "school to home" activity. 65% answered that they have participated in fundraising and 75% participated at school socials.

The Arroyo Grande United Methodist Children's Center Board would like to thank you for taking the time to complete the survey. Monkey Survey was used to gather 55% of these results. This was the first time that the online survey process outweighed the original format of pen and paper style. We are glad to meet the needs of both style and reach the maximum potential of results which in turn will provide us the information needed to provide the best of service to our families. Also, the survey results are beneficial to help us continually improve our program. We look forward to a fun and exciting new school year nurturing the development of children and fostering new friendships between our children, families, staff, the church, and the community.

Sincerely,

Maddy Quaglino, Director of AGUMCC