

Arroyo Grande United Methodist Children's Center

275 N. Halcyon Road Arroyo Grande, Ca 93420

Phone: 805)481-2223 Fax: 805) 481-2693

Email: agumcc@sbcglobal.net



AGUMCC

AGUMCC Summer 2017 Survey Results

The Summer 2017 Survey results are in. 100% of the families surveyed felt that their child was well cared for and that their child was happy and enjoyed participating in our program. Overall 75% of our families are "Very Satisfied" with our program and 25% were "Satisfied". According to the survey the three top reasons families enrolling in our program were as follows: 100 % chose us for our age appropriate curriculum, environment, and low child to teacher ratio; 90% chose us because of our location and hours of operation.

Comments the families wrote were: "This is a very high quality program." "Love AGUMCC! A very dedicated staff. Positive energetic feeling throughout." "Cindy Bo is such a compassionate care giver. I feel so comfortable with her caring for my child. She is amazing." "Very happy with communication and the positive nurturing environment. Happy with the level of structure." "Great Program."

93% of the families that turned in the survey, participated in Parent/Teacher Conferences. Of that group 93% found the conferences to be informative and learned how their child was growing and developing.

When asked how we could improve our program the families gave us some suggestions: "To provide a report for the Preschool and Pre K Children, like the toddler class." As a staff we discussed that we could provide notes and/or pictures once a month for the Preschool and Pre K Classroom. With the larger group notes home to the parents are difficult and face to face conversations work best. If you are not able to see your child's teacher please make a plan to receive information. Another suggestions was "To provide flyers and calendars a month ahead of time." This is good feedback. We do provide a "Year at a Glance" which has our school's plan for the academic year in your enrollment packet and handed out the first week of school. Also, the following "Year at a Glance" is posted on line under calendars in April. I will work harder to get fliers out about upcoming events a month ahead of time. There are several places to find out what is happening at school; the newsletter, on the bulletin boards in entrance hallway, in your child's classroom, and in your family folder. Another suggestions was "To be more consistent with following our Health Policy." This is a tricky one. Children can come to school and seem fine. Then after being at school for a few hours they take a turn and need to be sent home.

Parent involvement is the key to our program's success. Through parent participation we build a strong community. Our program offers something almost every month for the families. These activities provide opportunities for families to meet one another and build friendships. The most popular events families participated in this past year were Back to School Night in August and the Holiday Program in December. Family involvement is key to our program's success. Other ways that families have helped out this past year were through fundraising. The Holiday See's Candy Sales in December had the most participants. 50% of the families participated as a Classroom Helper making playdough, cooking, providing snack, or helping with the laundry.

AGUMCC serves the community as a Christian ministry for the First United Methodist Church. We share our faith with the children by meeting each month in the narthex of the church with the Pastor and Goodie Bear. There we share a story from either the Old or New Testament from the Beginners Bible. These stories follow "the Fruit of the Spirit" or "Moral Teachings": Responsibility, Trustworthy, Respect, Kindness, Faithfulness, Peace, Joy, Love, Gentleness, Goodness, Patience, and Self-Control. These teachings are again supported by both songs and activities led by the teachers throughout the month. Also each day we pray before our meals and appreciate all things that God has given us.

The Arroyo Grande United Methodist Children's Center Board would like to thank you for taking the time to complete the survey. The findings are beneficial and very important in providing information that helps us to improve our program. We look forward to a fun and exciting new school year nurturing the development of children and fostering new relationships of the families we serve.

Sincerely,

Maddy Quaglino, AGUMCC Director