

Arroyo Grande United Methodist Children's Center

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AGUMCC Fall Survey Results 2019

The Family Survey for Fall of 2019 results are in. 100% of the families surveyed felt that their child was well cared for and that their child is happy and enjoys participating in the program. 100% felt the program promotes their child's learning and development. According to the survey, families chose our program for these reasons: the programs has age appropriate curriculum, socialization, long hours of operation, and low child to teacher ratio.

Here are some comments the families wrote on how the program is meeting their family's needs: "Our daughter loves school!". "I love, love, love it. I would like to see more Spanish taught."

Our program is always striving to provide the best-care to families. That is why our program chooses to participant in "Quality Counts Program for San Luis Obispo County. This program will provide the evidence to support our efforts towards quality. Nationwide the program is called "Quality Rating Improvement System" (QRIS). It uses four tools to assess and coach standards of quality. The first one is the *Desired Results Developmental Profile*, DRDP, which is a tool used to plan curriculum and conferences. The second tool is the *Environmental Rating Scale*, ECERS, which is used for setting up the classroom environments. The third tool is *Classroom Assessment and Scoring System*, CLASS, which assesses meaningful learning experiences and builds child, family and staff relationships. Lastly families are asked to complete an *Ages and Stages Questionnaire*, ASQ. Our program has received trainings and coaching on all four tools of quality. The program also provides stipends for our staffs professional growth or continued education. 67% of our families were aware that we use the DRDP rating scale when planning for family conferences. 60% of the families knew we use ECERS to set up our classroom environments and 66% knew that we used the Desired Results Developmental Profile for curriculum planning. 80% knew that the ASQ is used to look at the child's development.

Of the families that turned in the survey, 86% participated in Parent/Teacher Conferences. Of that group, 86% found the conferences to be informative and learned how their child was growing and developing. 86% of the families set goals for their child and 93% received ideas about activities that they could do at home with their child.

Parent involvement is the key to our program's success. Through parent participation we build a strong community. Activities provide opportunities for families to support the needs of the classroom and provide opportunities for families to build connections with one another. 73% of those who completed this survey said they have been a classroom helper by taking home the laundry, making playdough, or doing a "school to home" activity. 80% answered that they participated in fundraising. Both of these areas had more participation then last year. **HURRAY!** 46% of the families participated in school socials.

Here are some comments by the families when asked, "How we could improve our program?" Instead of having conferences, the teachers can give the report to the families and then decide if they want a conference or not." It would be nice if there was more Spanish taught." "Instead of asking for donations for classroom supplies, ask for a once or twice a year donation."

The Arroyo Grande United Methodist Children's Center Board would like to thank you for taking the time to complete the survey. 66% of these results were gathered from the online survey and 34% was from the pen and paper format. We are glad to meet the needs of both styles to reach the maximum potential of results. The survey results are beneficial to help us continually improve our program. We look forward to continue the nurturing and development of children while fostering friendships between our children, families, staff, the church, and the community.

Sincerely,

Maddy Quaglino, Director of AGUMCC