

Arroyo Grande United Methodist Children's Center

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AGUMCC

AGUMCC Spring 2019 Survey Results

The Spring 2019 Survey results are in. 100% of the families surveyed felt that their child was well cared for and that their child was happy and enjoyed participating in our program. Overall, 91% of our families are "Very Satisfied" with our program and 8% were "Satisfied". According to the survey, the top reason families enrolling in our program was for the Low Child to Teacher Ratio.

A few comments provided by families included: "I am so very happy with my child's first pre-school year. He loves going to school." "Great Program. We love it." "We love AGUMCC our daughter has grown so much and we are thankful for such a wonderful school."

100% of the families that turned in the survey participated in Parent/Teacher Conferences. The families found the conferences to be informative and learned how their child had grown and developed.

Parent involvement is the key to our program's success. Through parent participation, we build a strong community. Our program offers a variety of activities for families such as socials, fundraising, and informational events. These activities provide opportunities for families to meet one another and build friendships. The most popular event families participated in this past year was the Holiday Program in December. Family involvement is key to our program's success. Of the families who completed the survey, 55% participates in in school socials, 63% participated as a Classroom Helper by making playdough, providing snacks, or helping with the laundry. 81% participated in fundraising activities. Fundraising is an important part of the success to our program. Through fundraising, we are able to provide affordable child care while providing high quality care and low child to teacher ratio for the families in our program.

Where does *Arroyo Grande United Methodist Children's Center* get a \$1?

- .83 cents comes from tuition
- .14 cents came from donations
- .03 cents came from fundraising

How does *Arroyo Grande United Methodist Children's Center* spend a \$1?

- .86 cents is spent on staff, taxes, insurance
- .09 cents is spent on operations: facilities, utilities, janitors,
- .05 is spent on supplies, materials and equipment for the classrooms.

When asked how we could improve our program, the families gave us some suggestions: "One suggestion was to have a locked gate with a full time receptionist for better security." For safety reasons we cannot have a locked gate in case we have an emergency evacuation. To help with security we have installed the doorbell in the hallway and outside the build. The door bell system records a 30 day period and can be viewed by the director at any time. The next suggestion was to provide healthier snacks with more vegetables. Due to our current staff shortage, we are looking for parents to volunteer and help us with providing snack to our classrooms. Providing healthy snacks is very important to us and we will look at how we can provide more vegetables throughout the month.

AGUMCC serves the community as a Christian ministry for the First United Methodist Church. We share our faith with the children by meeting each month in the narthex of the church. There we share a story from either the Old or New Testament from the Beginners Bible. These stories follow "the Fruit of the Spirit" or "Moral Teachings": Responsibility, Trustworthy, Respect, Kindness, Faithfulness, Peace, Joy, Love, Gentleness, Goodness, Patience, and Self-Control. These teachings are again supported by songs and activities led by the teachers throughout the month. Also each day we pray before our meals to give thanks and appreciate all things that God has given us.

The Arroyo Grande United Methodist Children's Center Board would like to thank you for taking the time to complete the survey. The findings are beneficial and very important in providing information that helps us to improve our program. We look forward to a fun and exciting new school year in nurturing the development of children and fostering new relationships of the families we serve.

Sincerely,

Maddy Quaglino, AGUMCC Director