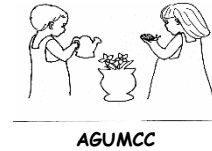


Arroyo Grande United Methodist Children's Center

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AGUMCC Fall Survey Results 2022

The Family Survey for Fall of 2022 results are in. 85.7% were very satisfied with the overall quality of this program. 100% of the families surveyed feel that their child is well cared for, happy, and enjoys participating in the program. 100% felt the program promotes their child's learning and development and that the staff meets their child's individual needs. According to the survey, families chose our program for the following reasons: the program has an age-appropriate curriculum, socialization, and location. 100% of the families like to receive information through Childpilot. The second-best way is in person.

Here are some comments the families wrote on how the program is meeting their family's needs: "Very thankful for Cindy Bo and Ms. Shirely." "AGUMCC is a wonderful place." "The 8:30 am to 12:30 is incredible. It helps facilitate comfort in my child and is flexible for me."

Of the families that turned in the survey, 93% participated in Parent/Teacher Conferences. Of that group, 92% found the conference informative and learned how their child was growing and developing. 85% of families set goals for their children.

Parent involvement is the key to our program's success. Through parent participation, we build a strong community. 78.% said they helped with laundry, 66 % donated supplies to the school, and 66 % participated in fundraisers.

Here are some comments by the families when asked, "How could we improve our program?" "Stay open until 5 pm. Another one was "Sibling Discount."

Our program is always striving to provide the best care to families. That is why our program chooses to participate in Quality Counts Program for San Luis Obispo County. This program will provide evidence to support our efforts toward quality. Nationwide the program is called the "Quality Rating Improvement System" (QRIS). It uses tools to assess and coach standards of quality. The first is the *Desired Results Developmental Profile*, DRDP, a tool used to plan curriculum and conferences. The second tool is the *Environmental Rating Scale*, ECERS, which guides the staff on how to set up quality classroom environments. Lastly, families are asked to complete an *Ages and Stages Questionnaire*, ASQ. QRIS supports the staff by providing stipends for our staff's professional growth or continued education.

The Arroyo Grande United Methodist Children's Center Board would like to thank you for taking the time to complete the survey. This year we received 14 surveys out of 31 families. 64% of these results were gathered from the online survey, and 36% were from the pen and paper format. We are glad to meet the needs of both styles to reach the maximum potential of results. The survey results are beneficial to help us continually improve our program. We look forward to continuing and nurturing the development of children while fostering friendships between our children, families, staff, the church, and the community.

Sincerely,

Maddy Quaglino, Director of AGUMCC