

Arroyo Grande United Methodist Children's Center

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AGUMCC Fall Survey Results 2023

The results of the Family Survey for Fall of 2023 are in. 81.3% were very satisfied with the overall quality of this program and 18.8% were satisfied. 94 % of the families surveyed feel that their child is well cared for, happy, and enjoys participating in the program. 100% felt the program promotes their child's learning and development and that the staff meets their child's needs. According to the survey, the families' top three answers for choosing our program were the age-appropriate curriculum, socialization, and work. 100% of the families like to receive information through Childpilot. The second-best way is in person.

The families wrote some comments on how the program meets their needs: "I love that the teachers are there to support my child's development." "I've seen tremendous growth and maturity in my child. I love the biblical aspect and the low student-to-teacher ratio." "I love it, great teacher, very caring, and loving staff. Cindy Bo and Ms. Shirley run a great toddler program." "You gals are the best!" This is the best daycare in the Central Coast. My kids are doing great here."

Of the families that completed the survey, 100% participated in Parent/Teacher Conferences. Everyone found the conference informative and learned how their child was growing and developing, as well as set goals for their children.

Parent involvement is the key to our program's success. Through parent participation, we build a strong community. 43.7.% % said they helped with laundry, 50 % donated supplies to the school, and 43.7 % participated in fundraisers.

Here are some comments by the families when asked, "Installing a ramp for strollers." I would love for the program to continue after TK and implement a kinder program. "We came in blind about the day-to-day activities. More information on checking in, what's anticipated, and how to acclimate our child would have been nice. Otherwise, since she has gotten comfortable, we have had no issues with communication or expectations. "Offering a simple snack that doesn't require extra staff."

Our program continually strives to provide the best care to families. That is why our program chooses to participate in the Quality Counts Program for San Luis Obispo County. This program will provide evidence to support our efforts toward quality. The program is called the "Quality Rating Improvement System" (QRIS). It uses tools to assess and coach standards of quality. The first is the *Desired Results Developmental Profile*, DRDP, a tool to plan curriculum and conferences. The second tool is the *Environmental Rating Scale*, ECERS, which guides the staff on how to set up quality classroom environments. Lastly, families are asked to complete an *Ages and Stages Questionnaire*, ASQ. QRIS supports the staff by providing stipends for our staff's professional growth or continued education.

The Arroyo Grande United Methodist Children's Center Board would like to thank you for completing the survey. This year, we received 16 surveys out of 29 families. 62.5% of these results were gathered from the online survey, and 37.5% were from the pen and paper format. We are glad to meet the needs of both styles to reach the maximum potential of results. The survey results are beneficial to help us continually improve our program. We look forward to continuing and nurturing the development of children while fostering friendships between our children, families, staff, the church, and the community.

Sincerely,

Maddy Quaglino, Director of AGUMCC