

Arroyo Grande United Methodist Children's Center

275 N. Halcyon Road Arroyo Grande, Ca 93420

Phone: 805)481-2223 Fax: 805) 481-2693

Email: agumcc@sbcglobal.net



AGUMCC Fall Survey Results 2025

The results of the Family Survey for Fall of 2025 are in. Most survey participants were very satisfied with the overall program, whereas some were satisfied. These results were gathered from a 50% online and 50% pen-and-paper format. We are glad to meet the needs of both styles to achieve the maximum potential of results. Of the families who completed the survey, 100% felt that their child is well cared for, is happy, and enjoys participating in the program. They also felt the program promotes their child's learning and development. According to the survey, the families' top reasons for choosing our program were the low child-to-teacher ratio, followed by the age-appropriate curriculum and socialization. Additionally, 94.4% of the families prefer to receive information through Childpilot. The second-best way is in person.

We asked families how we met their childcare needs. This is what they said: "I can't say enough amazing things about the program, the staff, and teachers are absolutely wonderful." "I'm most impressed by the individual attention my child receives. The teachers are patient and compassionate." "We love this program." "I like the socialization growth and meeting milestones for my child.

75% of the families who completed the survey participated in Parent-Teacher Conferences. Of that group, they found the conferences informative and learned about their child's growth and development in the program.

Parent involvement is the key to our program's success. Through parent participation, we build a strong community. 45% participated in the Harvest Festival, 36% participated in fundraisers, 36% reported helping with laundry, and 27% donated supplies to the school.

When we asked how we could improve our program, we received the following comments: "Would like the same pick-up time for the toddler group as the preschool and TK." "I would like to see more pictures on Childpilot."

Our program continually strives to deliver the highest quality care to families. That is why our program participates in the Quality Counts Program for San Luis Obispo County. This program will provide evidence to support our efforts toward quality. The program is called the "Quality Rating Improvement System" (QRIS). It uses tools to assess and coach standards of quality. The first is the *Desired Results Developmental Profile*, DRDP, a tool to plan curriculum and conferences. The second tool is the *Environmental Rating Scale*, ECERS, which guides the staff on how to set up quality classroom environments. Lastly, families are asked to complete an *Ages and Stages Questionnaire*, ASQ. QRIS supports staff by providing stipends for their professional growth and continued education.

The Arroyo Grande United Methodist Children's Center Board would like to thank you for completing the survey. The survey results are beneficial and will help us continually improve our program. We look forward to continuing to nurture children's development while fostering friendships between our children, families, staff, the church, and the community.

Sincerely,

Maddy Quaglino, Director of AGUMCC